



Alaska Department of Labor and Workforce Development

**ATTEND THE
MEET-N-GREET!**
2-4 p.m. Tuesday,
Nov. 26, 2024
Juneau Job Center,
10002 Glacier Highway,
Suite 100

NOW HIRING

Unemployment Insurance Technician 1 (Multiple PCNs) in Juneau

Hourly pay: \$27.17

This is a permanent, full-time position. You will be working in a claim center environment answering phone calls from the public to assist with their Unemployment Insurance (UI) claims and making benefit eligibility decisions. You will be provided up to 12 weeks of in-class

paid training to help you acquire the knowledge and skills to process UI claims accurately, timely and independently.

Minimum qualifications: One year of experience that includes work such as providing customer service, support, and feedback; explaining laws, rules, policies

and procedures, services, or program requirements; gathering information and making eligibility or benefit determinations; calculating costs, refunds, taxes, or benefits; providing written explanations, summaries, reports, or correspondence; or eliciting information and inputting data into information systems or databases.

For more details, see the job on Workplace Alaska:
[governmentjobs.com/careers/alaska/jobs/4732136/
unemployment-insurance-technician-1-multiple-pcns](https://governmentjobs.com/careers/alaska/jobs/4732136/unemployment-insurance-technician-1-multiple-pcns)

Job closes at 5 p.m. Friday, Nov. 29, 2024

Contact: Lacey Wheaton,
Administrative Assistant 2
Phone: (907) 931-3266
lacey.wheaton@alaska.gov



A proud partner of the [americanjobcenter](https://www.americanjobcenter.org/) network

Alaska's Employment Services program is 100% funded by U.S. Department of Labor through an award of \$7,365,091. We are an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.